A Customer Guide to Online SAF Submission







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Chapter 1 - Introduction

This document is intended to assist you with completing and submitting your Single Application Form (SAF) online using our Rural Payments and Services system.

Please remember your local Rural Payments and Inspections Division (RPID) area office can also help navigate you through your application. They can view your draft application and help you understand how to complete your online application. Area offices have self-service laptops for you to use if your own broadband is unreliable. Also, you can book an appointment to get assistance from our staff to help guide you through your application.

To submit your application online, you must be registered on Rural Payments and Services. You can find more information about this by visiting the <u>Rural Payments</u> and <u>Services – Your Business</u> section on the website.

The application can be completed and submitted by any of the following people providing the correct mandates are in place.

Rural Payments and Services Role	
Business Responsible Person	
Business Representative	
Advisory Firm Accountable Person	
Advisory Firm Agent	

There are two mandates that are applicable to the Single Application Form as listed below. As an online customer, you can apply these mandates to a Business Representative or Advisory Firm if you wish them to be able to complete and/or submit your Single Application Form on your behalf.

Mandate Name	Description
Maintain Single Application Form Applications	Allows the completion of the SAF
Submit Single Application Form Applications	Allows the submission of the SAF

If you would prefer, you can complete the paper mandate form <u>PF05 - Business</u> <u>mandate form</u> and hand this into your local area office.

We have used anonymised data throughout this document.



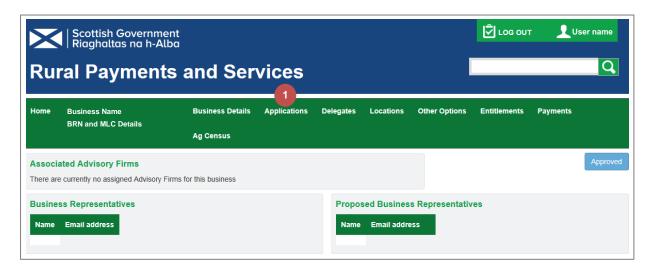
Chapter 2 - The Online Application

1. Start the Application

The following steps assume that you have logged into Rural Payments and Services and clicked onto your Business name. Until the following steps have been completed, the application will not be created.

1

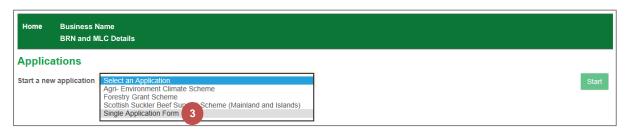
Select **Applications** from the Business Menu Bar



Click the Start a new application Drop-down arrow



3 Select Single Application Form from the list



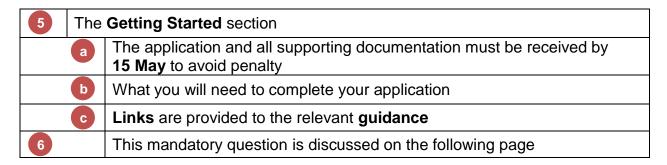
Click the Start button

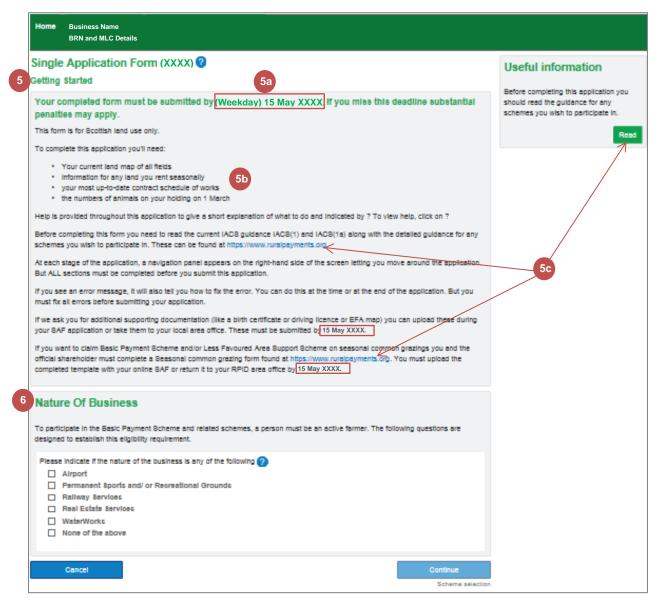




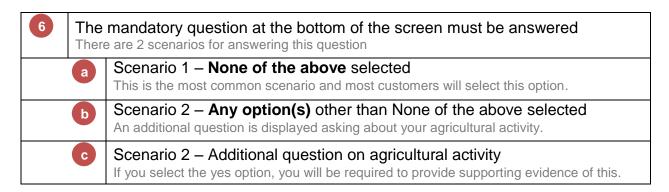
The following screen details the information that you will need to complete your application. It confirms the latest date that your application and supporting documents must be submitted by to avoid penalty and contains links to the relevant quidance.

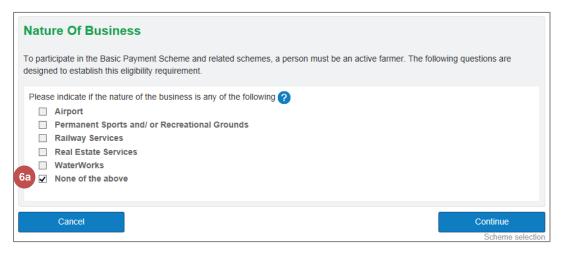
The lower part of the screen contains a mandatory question designed to establish the nature of your business. This is for information only and will not be used to assess your eligibility for direct payment schemes.

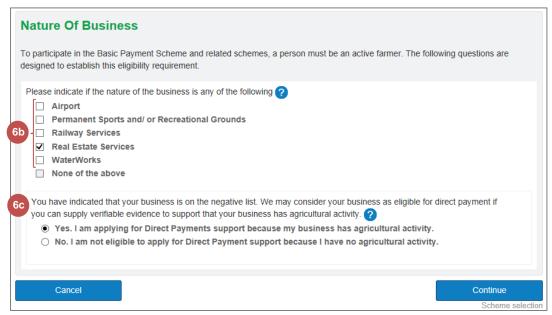






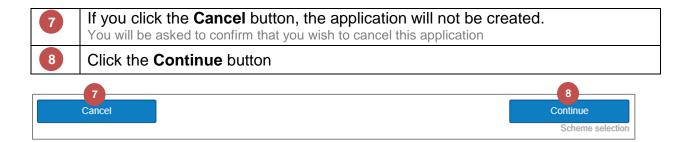




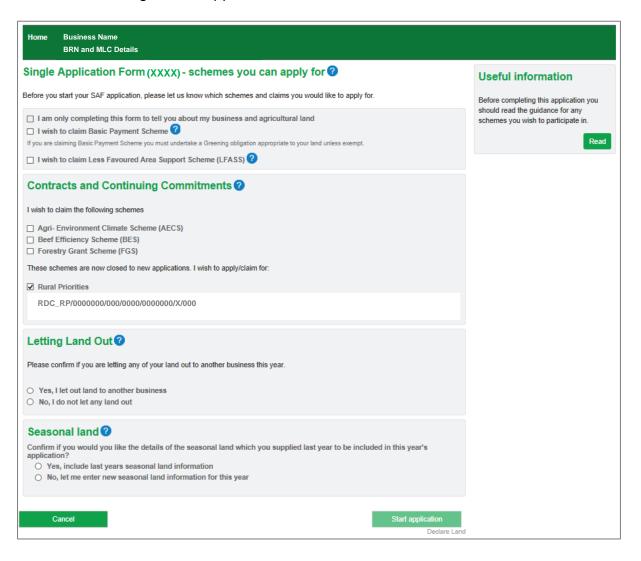


Please note that if you have selected one or more of the choices in step 6b by mistake, you must deselect them before you can select None of the above.





The following screen allows you to select the schemes that you would like to apply for or include within your application. It is divided into 4 sections however, the section for Seasonal Land will only be displayed if you claimed land last year that is considered to be seasonal at the time of application. You can still add new seasonal land at a later stage in the application.





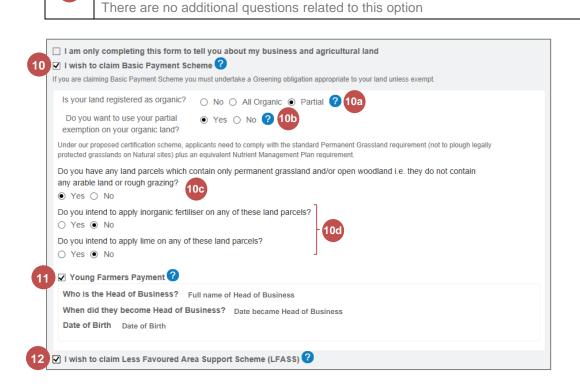


You have the option to complete this form to tell us about your business and agricultural land only

This option will be greyed out if any contracts have been prepopulated

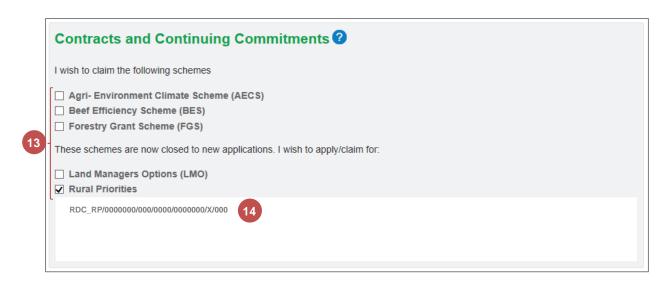
9	☐ I am only completing this form to tell you about my business and agricultural land
\Box	☐ I wish to claim Basic Payment Scheme ?
	If you are claiming Basic Payment Scheme you must undertake a Greening obligation appropriate to your land unless exempt.
	☐ I wish to claim Less Favoured Area Support Scheme (LFASS) ?

10	1	ou have selected Basic Payment Scheme , additional questions will be blayed.
	а	Select whether your land is registered as organic
	b	Select whether to use your Partial Exemption on your organic land You will only be asked this question if you selected the Partial option in step 10a
	С	Select whether you have any land parcels that contain only permanent grassland and/or open woodland
	d	Select whether you intend to apply for inorganic fertiliser and/or lime You will only be asked these questions if you have selected the Yes option in step 10c
11	The is black apple head Exis	Head of Business information will be pre-populated from your business information. If this rank, continue to the next section of the application where you can save and close your lication. Follow the steps in Chapter 6 - Head of Business starting on page 49 to update the d of business information. You can then resume your application following Resume an ting Application starting on page 9 and the head of business information will now be pre-ulated.
12	Sel	ect if you wish to claim Less Favoured Area Support Scheme (LFASS)





13	Select the schemes where you have a contract You will be able to add your claim details later in the application
14	Existing scheme(s) will be preselected with contract numbers displayed where applicable and we currently hold that information



- Select whether you are **Letting Land Out** to another business this year

 Additional information that is only displayed when you have selected the **Yes** option at step **15**
- Letting Land Out?

 Please confirm if you are letting any of your land out to another business this year.

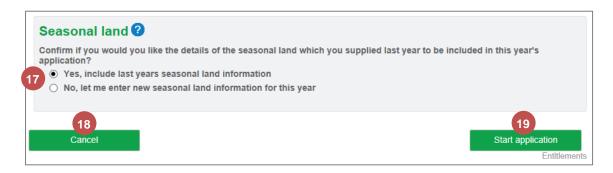
 Yes, I let out land to another business
 No, I do not let any land out

 As you have indicated that you let land out you will be presented with a Land Let Out indication box for each land use entry when declaring your land. Further information on when to use this box is provided in the land declaration section.
- Select whether to include last year's **Seasonal Land** in your application

 If you click the **Cancel** button, the application will not be created.

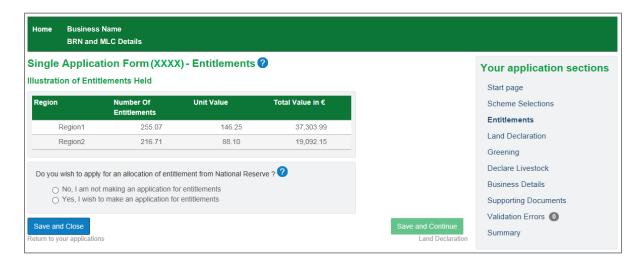
 You will be asked to confirm that you wish to cancel this application

 Click the **Start application** button





The application has now started, has been saved, and the Entitlements section is displayed. You can continue with your application by referring to the chapter Completing The Application Sections starting on page 12.



2. Save and Close the Application

Once you have started the application, you can save and close it at any point. There is a button at the bottom left of every SAF screen to allow you to do this.

From within the application, click the Save and Close button.



You are now returned to the **Applications** screen and your application is in the **Draft Online** status



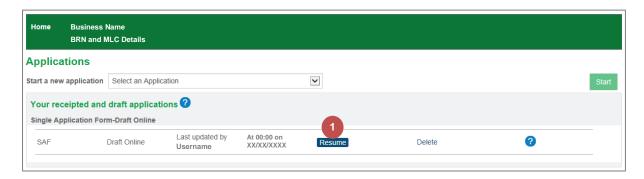


3. Resume an Existing Application

You can resume working on your SAF application at any time providing it is still in the Draft Online status. When resumed, you will be taken to the Summary section.

1

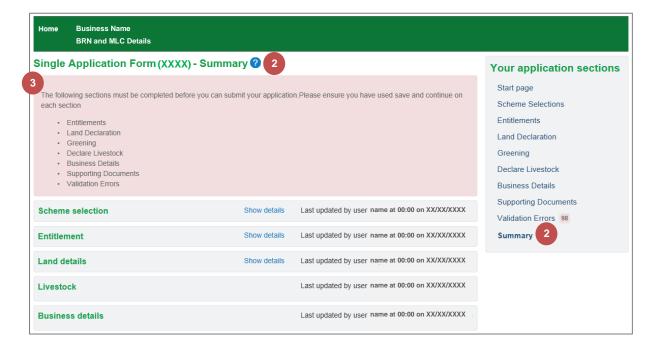
From the **Applications** screen, click the **Resume** button for your Draft Online SAF application.



The Summary section is displayed
The current section name is displayed in bold in the application sections area and displayed at the top of the screen

The Error Panel is displayed at the top in red

We have only just started the application and it is making us aware that the listed sections need to be completed before submission.

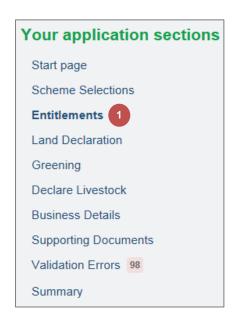


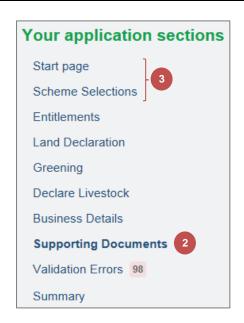


4. Navigate through the Application

You can navigate to a specific section within the application or move in a logical fashion to the next section.

1	The Current section is displayed in bold
	Entitlements is the current section
2	Select the Section you want to display
	We have jumped straight to the Supporting Documents section
3	You are able to go back to the Start Page and Scheme Selections sections
	We completed these sections before clicking to start the application









- This pop-up window is displayed if you navigate away from a screen but you have changes that have not been saved

 You can either Continue without saving or Save and continue
- You have unsaved information on this screen. Do you want to save what you have entered before continuing?

 Cancel Continue without saving

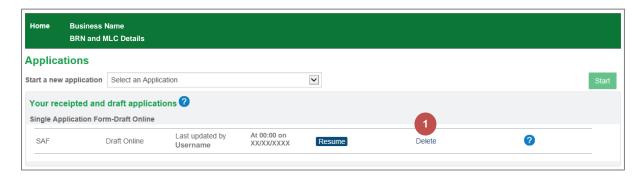
 Save and continue



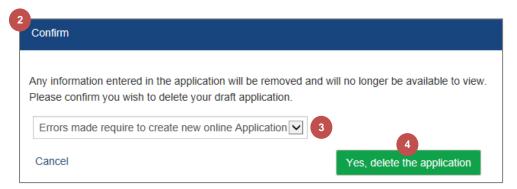
5. Delete the Draft Application

You can delete the application at any time providing it is still in the Draft Online state and has not been submitted.

From the **Applications** screen, click the **Delete** link for your Draft Online SAF application.



2 A confirmation pop-up window is displayed
3 Select your reason for deletion from the drop-down list
4 Click the Yes, delete the application button



Please refer to the section <u>Start the Application</u> beginning on page $\underline{2}$ to create a new application.



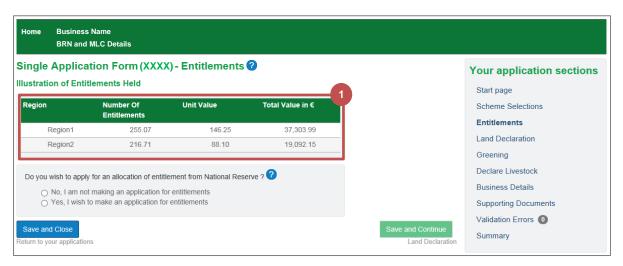
Chapter 3 - Completing The Application Sections

1. Entitlements

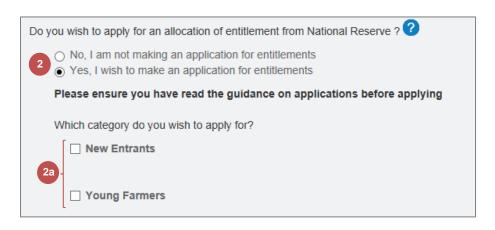
The Entitlements section is the first one you see when you start the application. If you already have entitlements, an illustration of what you hold will be displayed. Otherwise, it will show that there are no entitlements held.



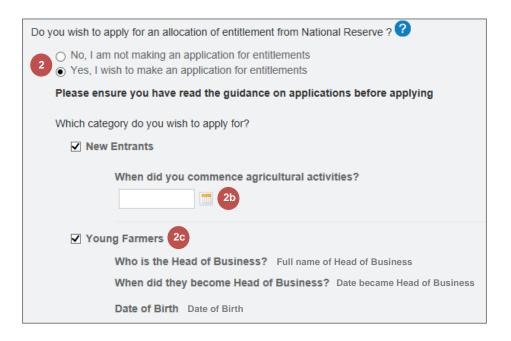
The illustration of the Entitlements Held



2	Sele	ect whether you wish to apply for an allocation of entitlement from the
	Nati	onal Reserve
	а	If you have selected the Yes option at step 2 , you are now asked which
		category you wish to apply for.
	b	If you have selected New Entrants , choose the date you commenced
		agricultural activity from the date picker icon.
	C	If you have selected Young Farmer , the Head of Business information
		will be pre-populated from your business information.
		If this is blank, you can save and close your application and update your business
		information before continuing. Follow the steps in Chapter 6 - Head of Business starting
		on page <u>49</u> to update the head of business information. You can then resume your
		application following Resume an Existing Application starting on page 9 and the head of
		business information will now be pre-populated.

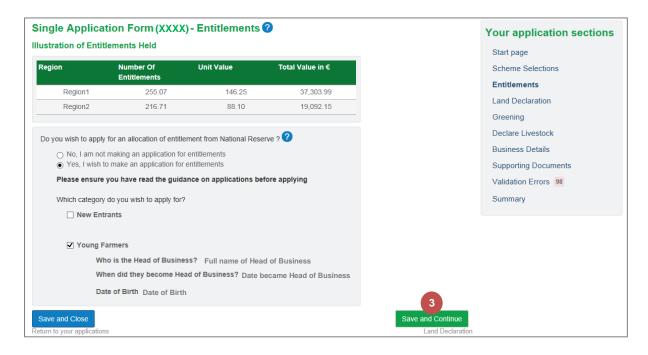






3

Click the Save and Continue button to advance to Land Declaration



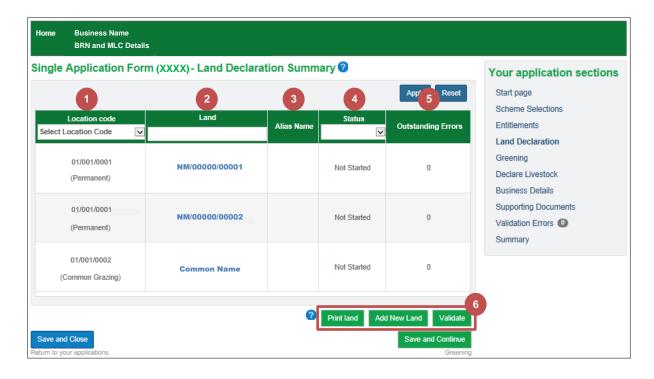


2. Land Declaration

2.1 Land Declaration Summary Screen

All land information that we hold for the business will be available within the application. You can add land or exclude it if you are no longer using it.

All **Location Codes** currently associated with your business This includes Permanent land, Seasonal land (if selected to be included in the application) and Common Grazing shares. Hyperlinks for each land parcel or common grazing share 2 The link takes you to the screen for providing land details An Alias Name is displayed, if provided in land details, making it easier to 3 identify the land. 4 The completion **Status** column displays one of the following: Not Started In Progress Validation Passed Validated with Error Excluded A count of **Outstanding Errors** within that land parcel or common grazing 5 share is displayed 6 These **Land Functions** are described later in this section



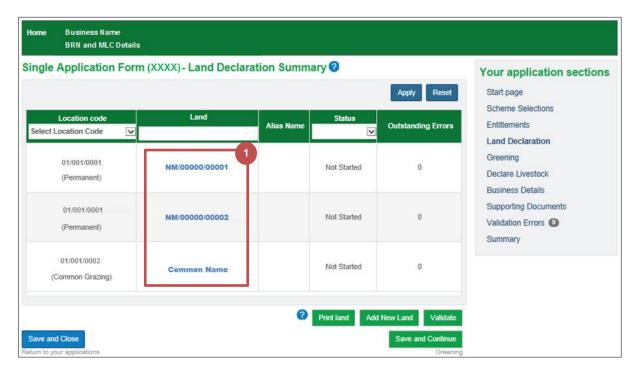


2.2 Manage Land Details

1

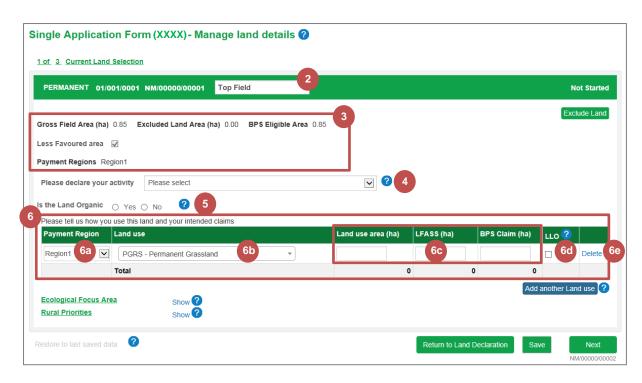
Click on the **Land Parcel Identifier** or **Common Grazing Share** to provide land details

This example uses the first land parcel



2	You	can enter an Alias Name to make it easier to identify this land (optional)		
3	This	This is read only land information that we currently hold		
4	Plea	ase select your activity from the drop-down list		
5	Select whether this land is organic You will only see this question if you selected the partially organic option at the Scheme Selections section			
6	The	Land Use and Intended Claim		
	a	The Payment Region will be prepopulated where there is only 1 region. Where you have multi-region land, select the correct region from the drop-down list.		
	b	The Land Use is pre-populated if we hold this information however, you can select another one by clicking the drop-down arrow. You can change this by clicking on the drop-down arrow and typing any part of the land use code or description to navigate to it in the list.		
	С	Enter the values for Land use area, LFASS and BPS if applicable		
	d	Tick the box for LLO if you let this land out This box will only be visible if you have told us that you let land out in the Scheme Selections section		
	е	Click this link if you want to delete this land use and intended claim		





Click the Add another Land use button (if necessary)

Another row will be added to the table and can be deleted again if this is done in error



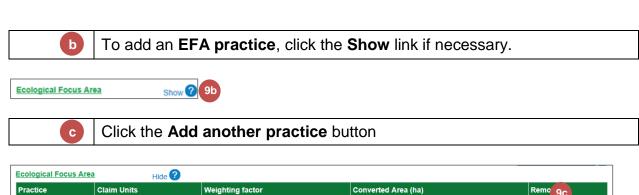
Repeat step 6 to complete the new row
The LFASS and BPS Claim boxes are dependent on the Land use selected

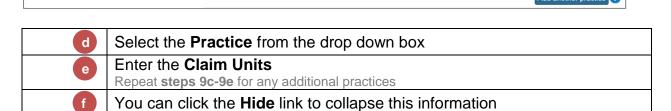


- There are certain **Ecological Focus Area (EFA)** practices that will be prepopulated as per the declaration in the previous year. These can be deleted and/or other practices added.
 - a If you have an **Ecological Focus Area (EFA)** practice, it will be displayed.











If you have a **contract**, options will be prepopulated based on your contract. These options cannot be removed but you can reduce your claim to zero if required. Additional options can be added.

This example is using Rural Priorities

a If you have a **contract**, it will be displayed.



To add a **Contract Option**, click the **Show** link if necessary.

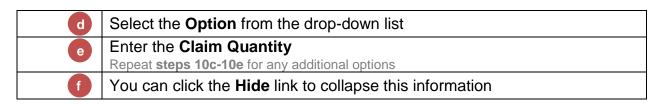


С

Click the **Add another option** button

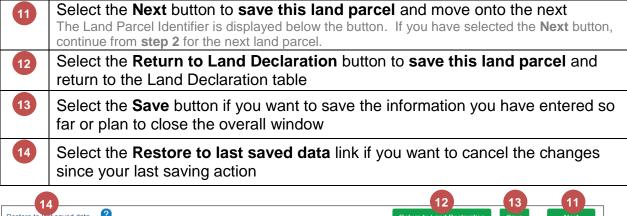








Once you have entered all the necessary claim information, there are a few buttons to choose from at the bottom of the screen.





Once you move onto the next land parcel, a **Previous** button becomes available too.

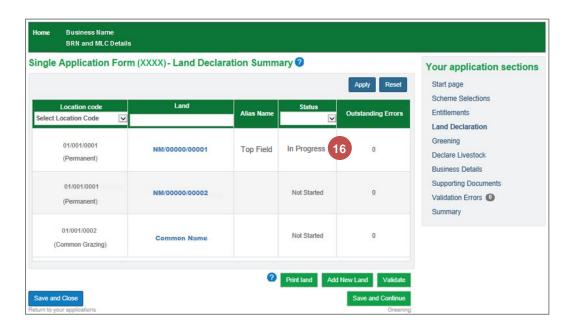






If you have selected the **Return to Land Declaration** button, this land parcel's status has been updated to **In Progress**.

Repeat from **step 1** for all other land parcels/common grazing shares. You can select the land parcels in any order



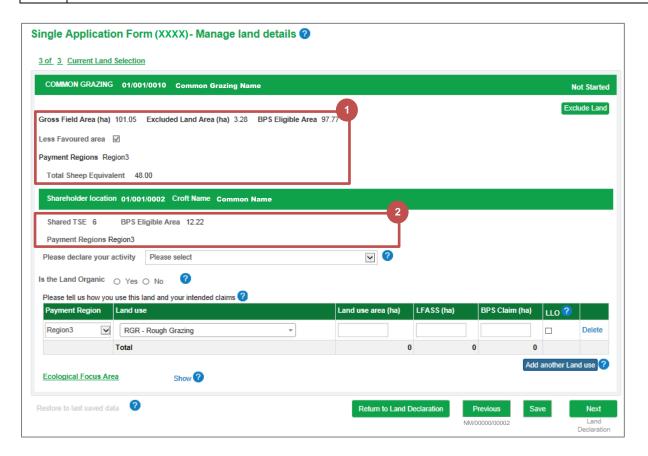


2.2.1 Common Grazing

The Common Grazing Manage Land details screen is almost identical to the land parcel screen. Below are the slight differences.

Please refer to the section <u>Manage Land Details</u> starting on page <u>15</u> to assist you with completing your land details.

- This detail is read only and relates to the entire Common Grazing
 It will also display whether it is part of a special Common Grazing Arrangement
- This detail is read only and relates to your Common Grazing Share





2.2.2 Exclude Land

You may wish to exclude land if it is no longer part of your business.

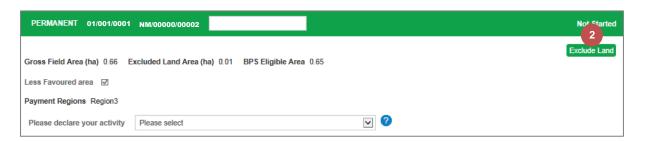
1

Click on the Land Parcel Identifier or Common Grazing Share

In this example we will exclude land parcel NM/00000/00002

Location code Select Location Code	Land	Alias Name	Status 🗸	Outstanding Errors
01/001/0001 (Permanent)	NM/0000/00001	Top Field	In Progress	0
01/001/0001 (Permanent)	NM/00000/00002		Not Started	0

Click the Exclude Land button

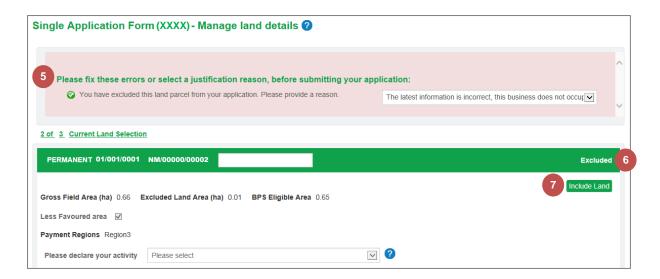


- 3 Select the **reason** for **excluding** the land from the drop-down list
- 4 Click the Yes, Exclude button



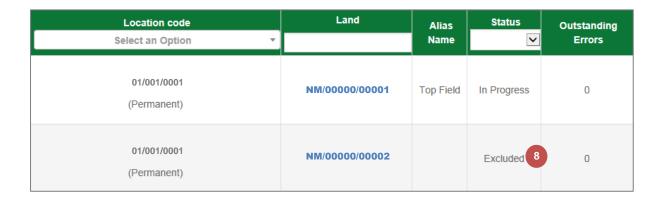
- An **error** is generated for the **exclusion** and is automatically resolved with your selected **reason** from **step 3**
- The **status** is updated to **Excluded**
- The Include Land button is now available
 This will allow you to add the land back into your application





8

The Land Declaration table showing the updated status of Excluded



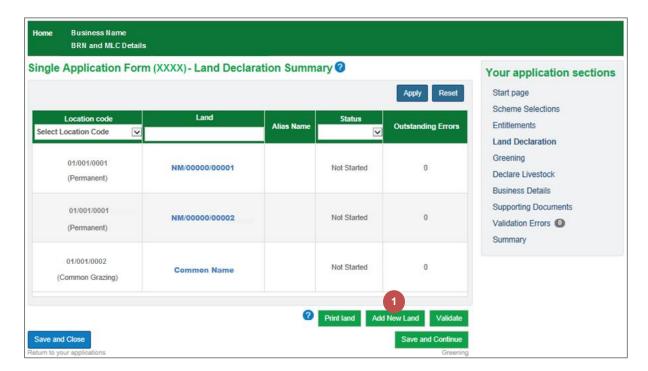


2.3 Add Land

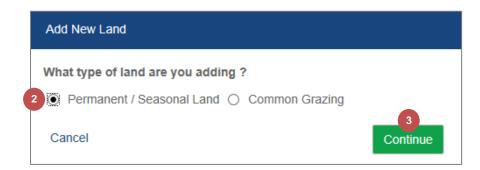
You can add new land from the Land Declaration Summary screen.

2.3.1 Permanent / Seasonal Land

Click the Add New Land button



- Select the **Permanent / Seasonal Land** option
- 3 Click the **Continue** button





Complete the Land Parcel Identifier or Location Code and Alternative Land reference

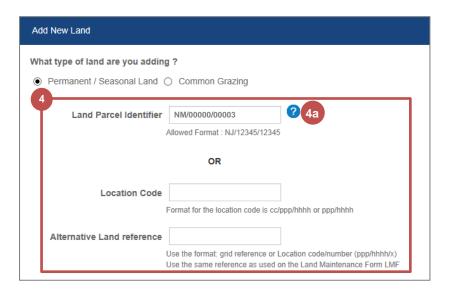
a Example of Seasonal Land being added by Land Parcel Identifier

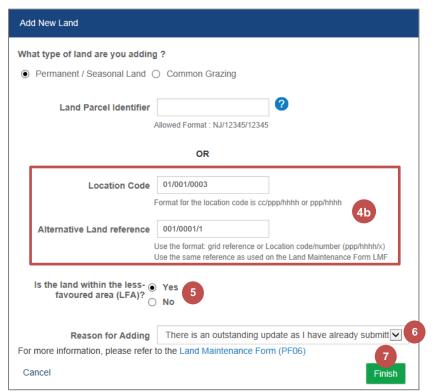
b Example of Permanent Land being added by Location Code and Alternative Land reference

5 Select whether it is LFA land Only available if it is added as a Location Code and Alternative Land reference

6 Select the Reason for Adding from the drop-down box Only available if it is added as a Location Code and Alternative Land reference

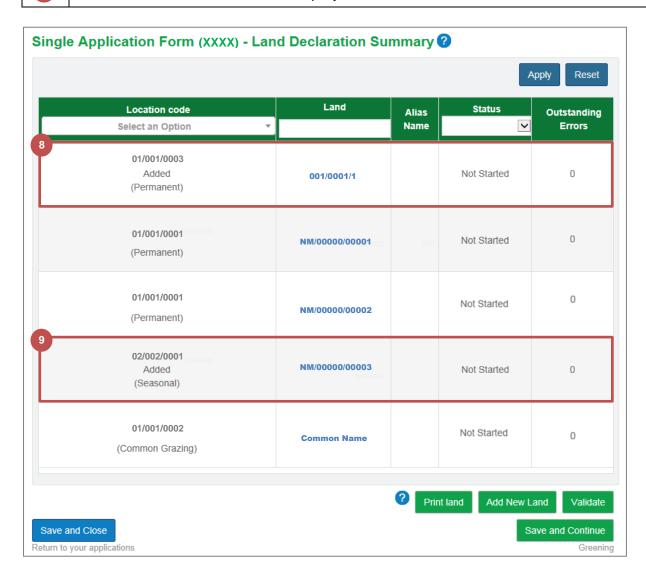
7 Click the Finish button







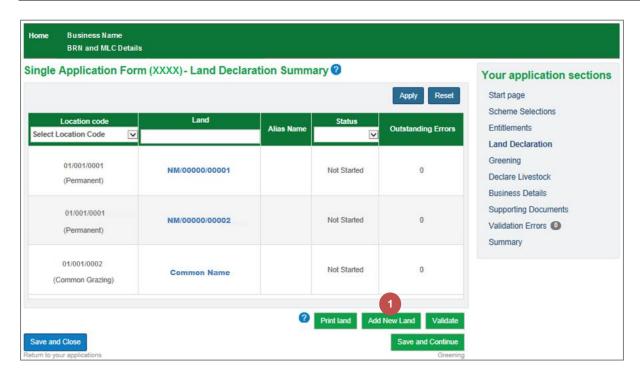
- The added **Permanent Land** is displayed in the Land Declaration table
- The added **Seasonal Land** is displayed in the Land Declaration table





2.3.2 Common Grazing

Click the Add New Land button



- 2 Select the Common Grazing option
- 3 Click the **Continue** button

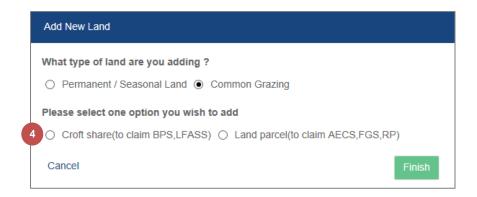


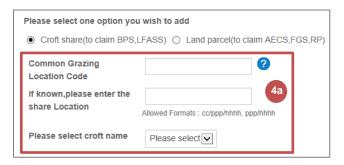
Select whether it is a Croft share or Land Parcel you wish to add

If it is a Croft share, complete the Common Grazing Location Code, share location if known and select the croft name from the drop-down list.

If it is a Land parcel, complete the Land Parcel Identifier.

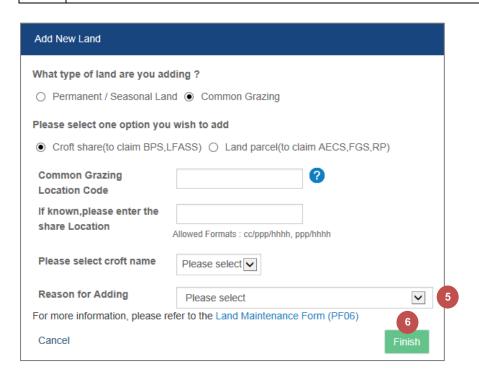








- Select the **Reason for Adding** from the drop-down list
- 6 Click the Finish button





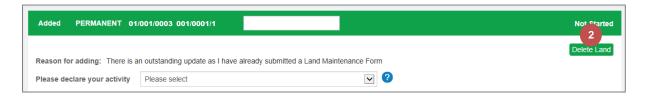
2.4 Delete Land

You can delete new land that has been added to the application and this land will be permanently removed from the application.



Location code Select an Option	Land	Alias Name	Status	Outstanding Errors
01/001/0003 Added (Permanent)	001/0001/1	Name	Not Started	0

Click on the **Delete Land** button



Click on the **Yes, Delete** button to confirm the deletion



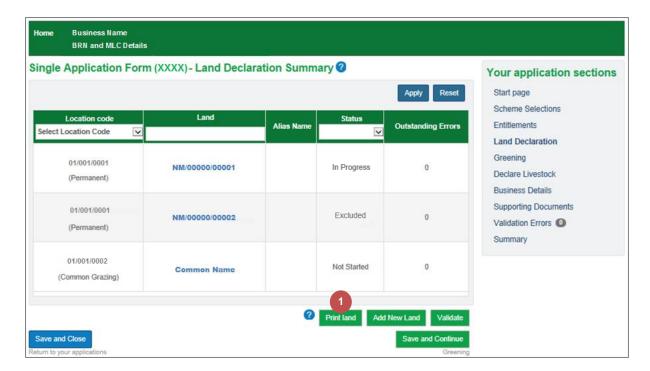


2.5 Print Land

You can produce a PDF document that can be printed at any point in the application. This is a very useful summary containing land parcel information, land use details, scheme and contract details and status.

1

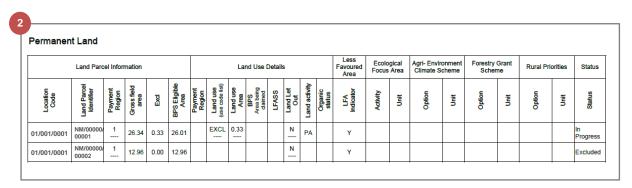
Click on the **Print Land** button on the **Land Declaration** screen



2

The Land Summary is opened in a new window

You can scroll through the land or print this document as it is now. This example shows just a snapshot of some permanent land.



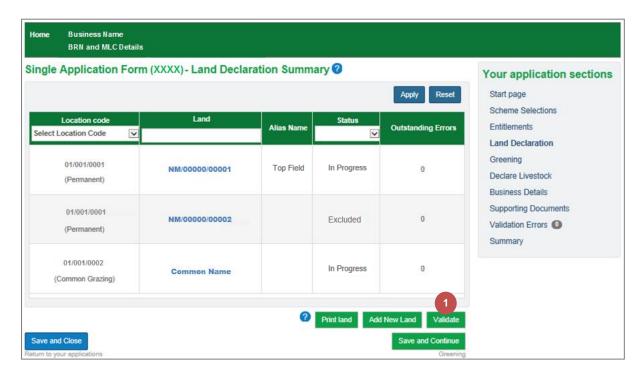


2.6 Validate Land

You can ask to validate your land at any point. You do not have to wait until you have added the information for all land.

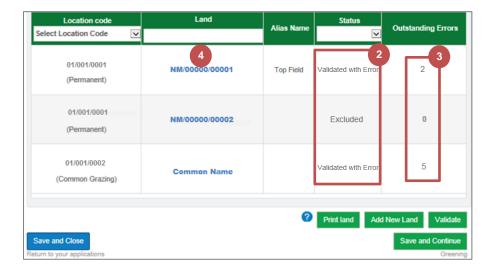
Land with a status of Not Started or Excluded will not be validated.

Click the Validate button on the Land Declaration Summary screen



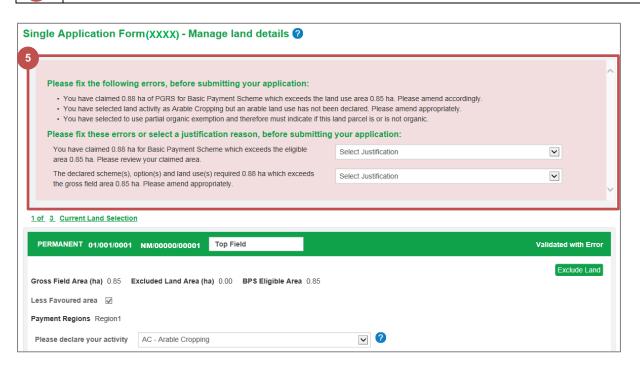
- In this example both land parcels that were in progress are now showing the status Validated with Error

 The Error count is also displayed
- Click on the Land Parcel Identifier





Any errors are displayed at the top of the Manage land details screen

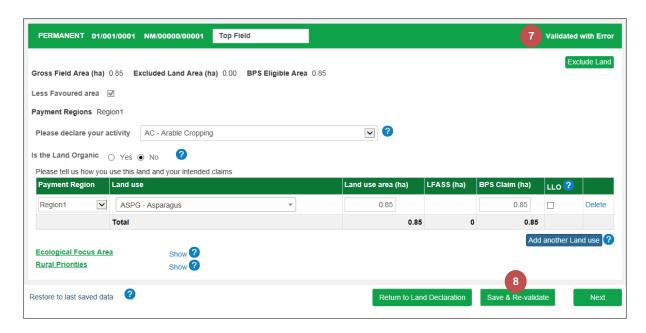


6 For some errors, you will be able to choose a justification reason.



- 7 The current **Status** is displayed in the top right corner
- 8 Correct any errors and click the Save & Re-validate button







The status has been updated to **Validation Passed** and the **Outstanding Errors** to **0**

This can be viewed in the Manage Land Details screen and the Land Declaration table



10

Repeat **steps 4-8** for any other parcels with errors



3. Greening

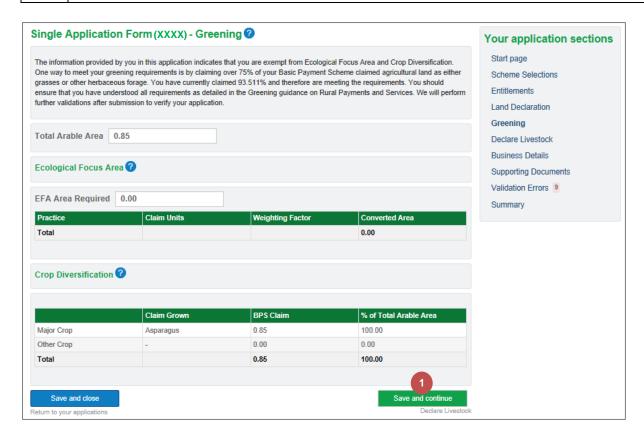
The Greening screen is read-only. It is based on BPS claim areas and other information already provided by you within the application.

It will indicate to you whether you have met your Greening requirements and provide information.

You can find out more by reading the Greening guidance on the Rural Payments and Services website.



Click the **Save and continue** button to advance to the **Declare Livestock** section

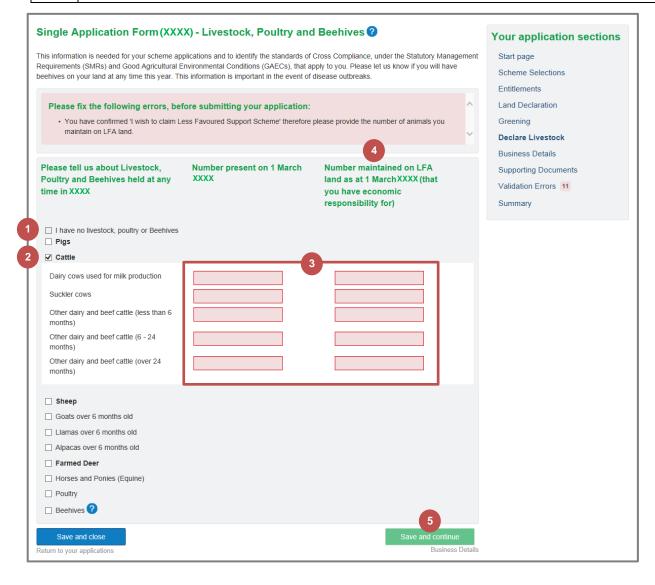




4. Declare Livestock

You must tell us whether you intend to have livestock on your holding in the scheme year.

1	If you have no livestock , poultry or beehives , select this option.
2	Select each species you need to tell us about
3	Enter the numbers requested If any of the boxes do not apply, please enter the digit 0.
4	You will only be asked to fill in this column if you have LFA land
5	Once completed, click the Save and continue button to advance to the Business Details section.

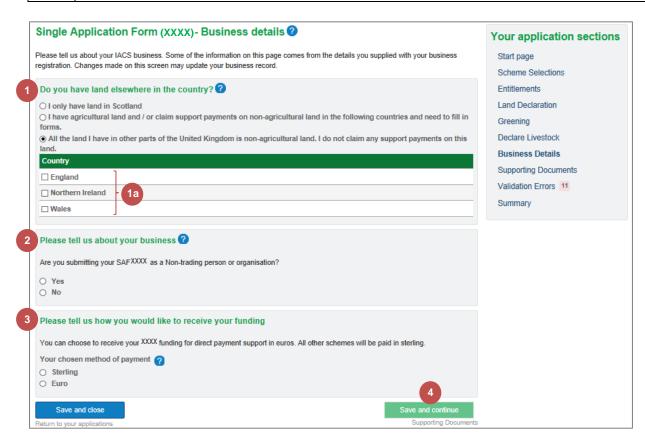




5. Business Details

Information about your business is populated from your business information provided on Rural Payments and Services. If your business information has changed, you will have to update your information.

If the selected option no longer applies to your business, please select the correct option.
 If you have selected the 2nd or 3rd option, please select each country that applies and reference number as prompted.
 Please select whether you are submitting your SAF as a Non-trading person or organisation?
 Please select the currency for your payment
 Once completed, click the Save and continue button to advance to the Supporting Documents section.





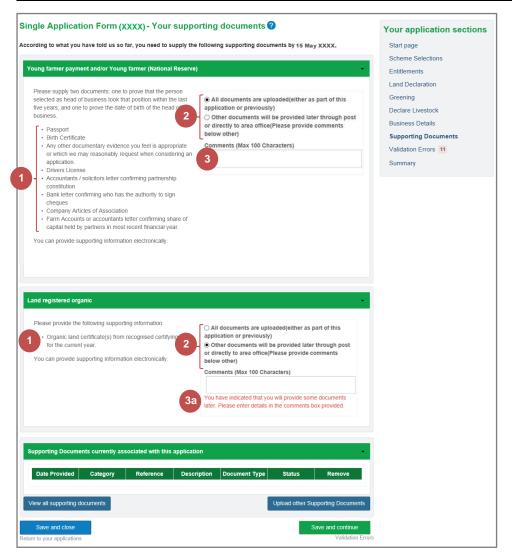
6. Supporting Documents

Based on the information you have supplied within your application, you may be required to provide us with supporting evidence. The system will identify what is required and all supporting documents must be provided by 15 May to avoid penalty.

6.1 Evidence Requirement

For each supporting document requirement, you can select whether the document(s) have been uploaded (as part of this application or provided previously) or will be provided separately. A comment is mandatory for the second option.

- List of acceptable **supporting document types** for that evidence requirement
- 2 For each requirement, select how you will provide the supporting documents.
- Enter a descriptive comment if necessary
 If you have selected all documents are uploaded, no comment is required.
 - a If you have selected to provide the documents later, a **comment** is required.

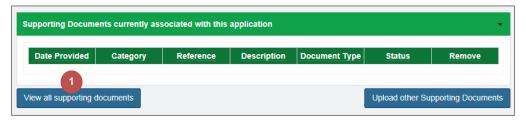




6.2 View All Supporting Documents

You can check the documents that have been previously uploaded for this application or any other application. There is no need to upload another copy if that document has been uploaded previously.

Click on the View all supporting documents button



Select the Display option
This example has no documents uploaded for this application only

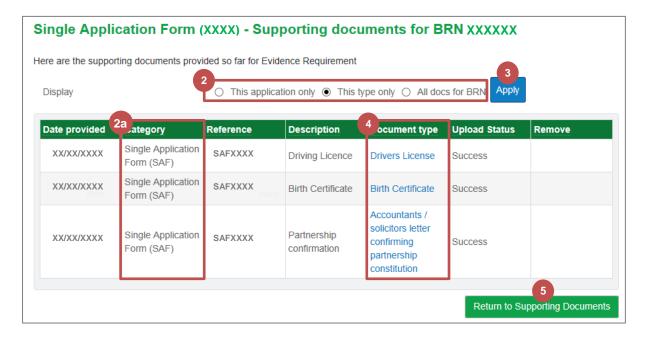
This type only has been selected
Shows all documents uploaded for this type of application (SAF)

All docs for BRN has been selected
Shows all documents uploaded for any type of application. This example has a number of documents spanning a few pages.

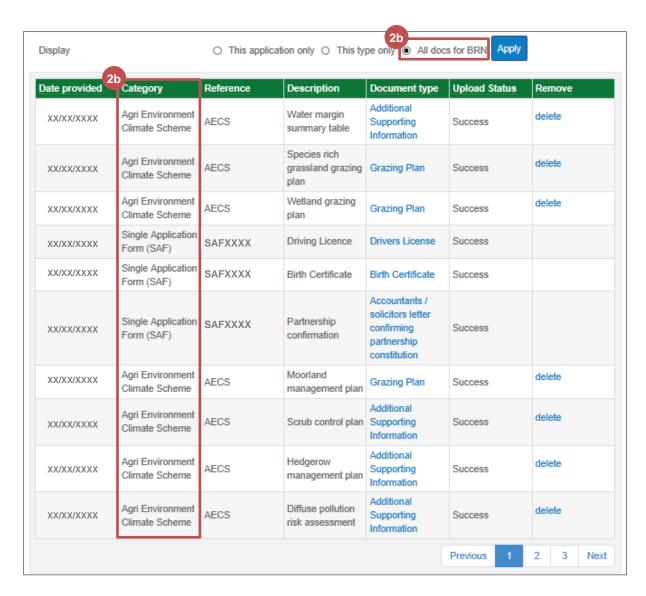
Click on the Apply button

You can click on the Document type link to view the uploaded document The document will open in a new window

Click on the Return to Supporting Documents button when finished





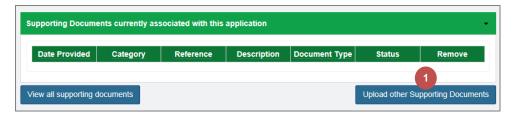




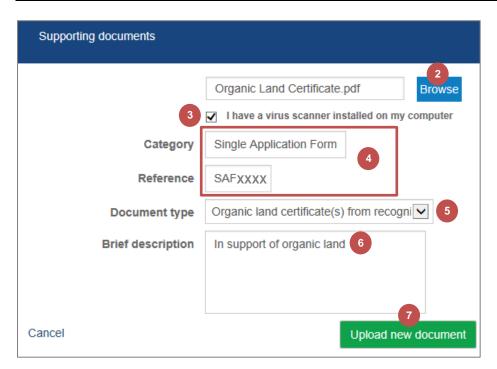
6.3 Upload New Document

Once you have decided which of the documents listed to provide in order to meet an evidence requirement, you may need to upload a new document.

Click on the **Upload other Supporting Documents** button



Click on the **Browse** button and select the document to be uploaded 2 Tick the option I have a virus scanner installed on my computer to confirm 3 you have a virus scanner installed 4 The **Category** and **Reference** are read only Select the **Document type** from the drop-down list Make sure that you select a document type that is appropriate for the evidence requirement and describes 5 what you are uploading. In this example, an organic land certificate has been chosen to meet the evidence requirement. 6 Enter a Brief description Click on the **Upload new document** button The button is not active until you click away from the Brief description text box





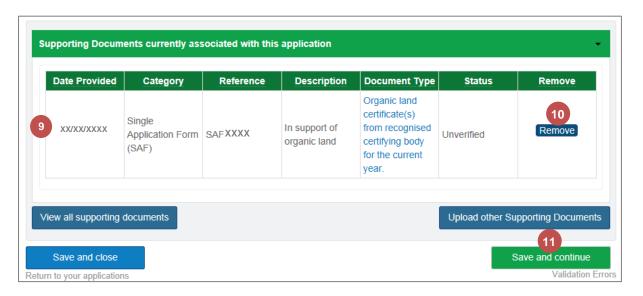
8 Click on the **OK** button to close the confirmation dialog box



The uploaded document is now visible on the screen
Repeat steps 1-8 for any other documents to be uploaded

There is a Remove button if you want to remove the document

Once completed, click the Save and continue button to advance to the Validation Errors section.

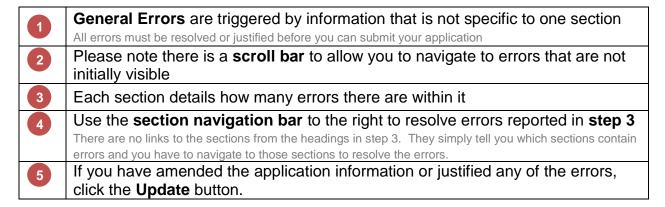


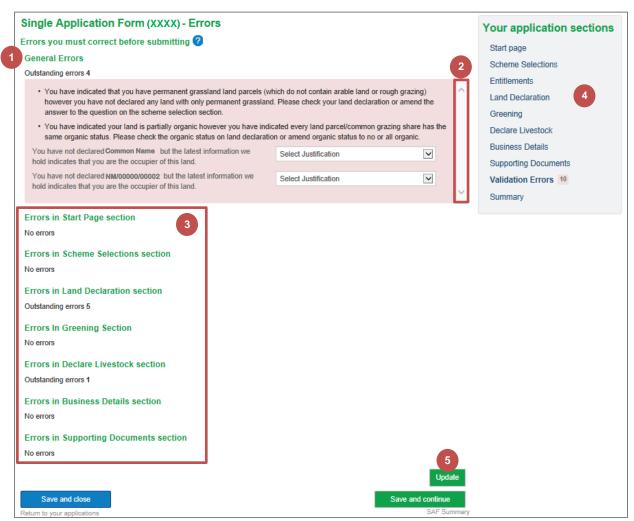


7. Validation Errors

While entering information into your application, the system checks your application for possible errors. When an error is specific to a section, it will appear at the top of that section in a red panel rather than on this screen.

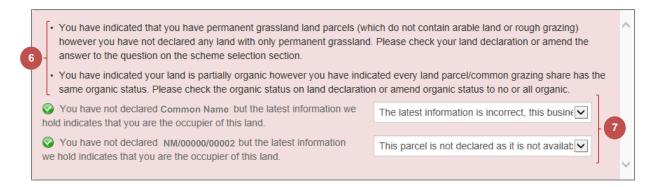
Errors are resolved by either amending your information or by providing a justification reason.



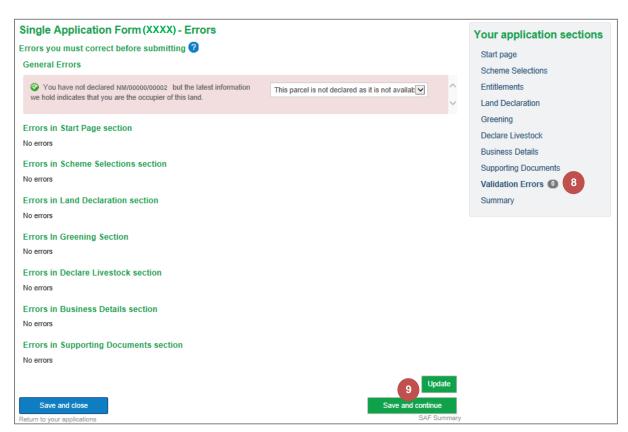




- 6 Errors that **cannot be justified** will only be resolved by amending the application data
 - Once the data has been amended, click the **Update** button again (step 5)
- This example shows that the last 2 errors have been justified and the **tick** now appears to indicate that



- All errors have now been **resolved/justified** and the count updated to display **0**
- Once completed, click the **Save and continue** button to advance to the **SAF Summary** section.





8. Summary

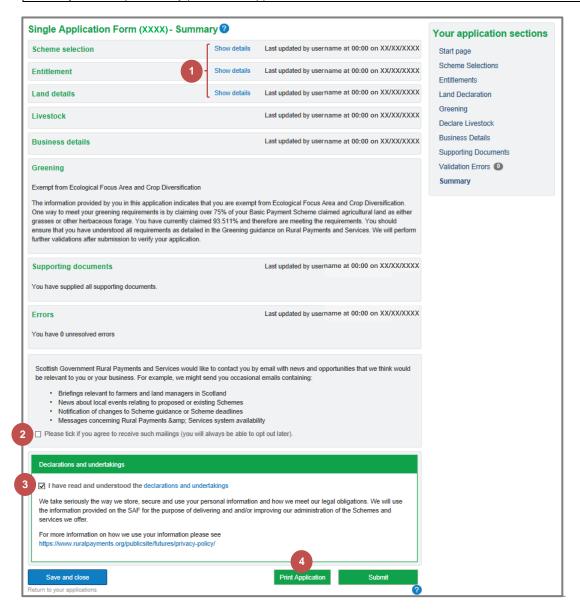
Now that you have completed your application, please take some time to review the information you have provided.

By clicking on any of the **show details** links, you can expand that section to display additional information.

Please **tick** the check box if you agree to receive the mailings

Please **tick** to confirm you have read the **declarations and undertakings**You can click the **Print Application** button to produce a PDF document that can be printed

You can print at any point in the application



Please refer to the chapter <u>Submit the Completed Application</u> starting on page <u>44</u> once you have reviewed your information and are ready to submit your completed application.



Chapter 4 - Submit the Completed Application

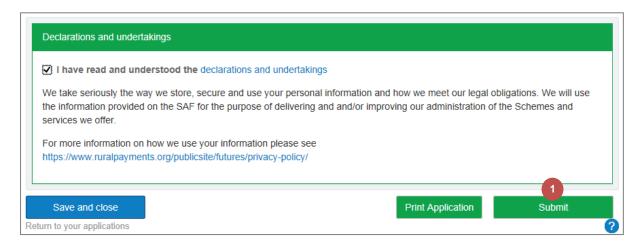
Once you have completed your application and resolved any validation errors, you can submit your application. You must submit it by 15 May to avoid any penalties.

You will no longer be able to amend the application detail once you have submitted the application. If you need to amend your application after submission, you can upload a request letter detailing the changes. Please see Chapter 5 - Upload Amendment Request starting on page 46.

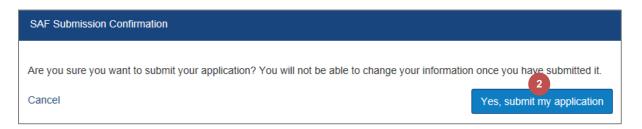
Any amendment request received will be considered for inclusion in the application as per scheme guidance and this inclusion may result in penalties being applied.



At the bottom right of the **Summary** screen, click the **Submit** button

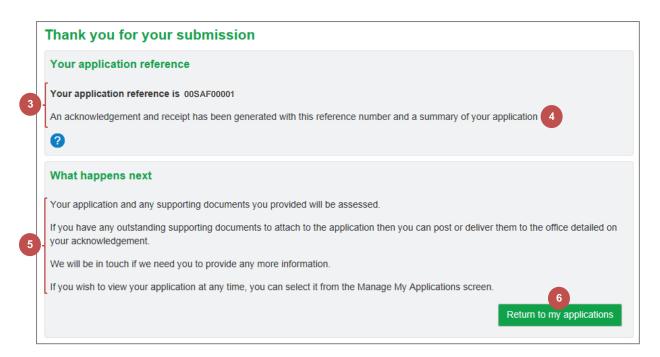


Click the Yes, submit my application button



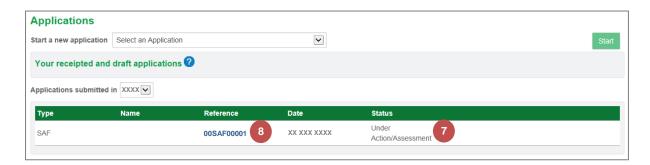
3	Your confirmation of submission and your application reference number
4	Confirmation that an acknowledgement and receipt and summary of this application has been created in the Communications Log
5	Please read What happens next carefully
6	Click the Return to my applications button



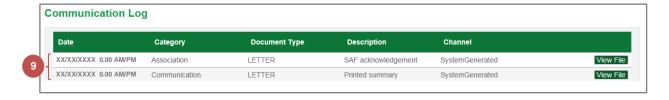


The application status is now Under Action/Assessment
If you need to amend your application after submission, you can upload an amendment request.

You can view your application or upload supporting documents by clicking the SAF Reference



The Communication Log showing the SAF acknowledgement and printed summary and uploaded Supporting Document.





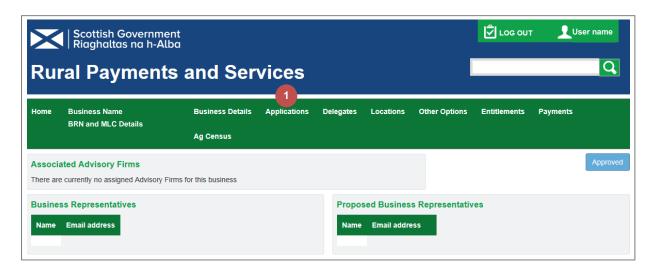
Chapter 5 - Upload Amendment Request

Once you have submitted your completed SAF application, no further changes can be made to the information contained within it. If you need to notify us of a withdrawal, an amendment or an error, you can upload a document containing your request.

This document must have been created and saved ready to be uploaded before continuing.



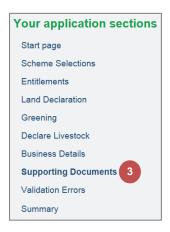
Select Applications from the Business Menu Bar



2 Click the **Reference** for your submitted SAF application



3 Click on the Supporting Documents section

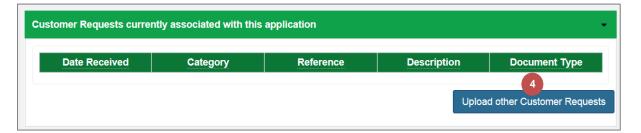




4

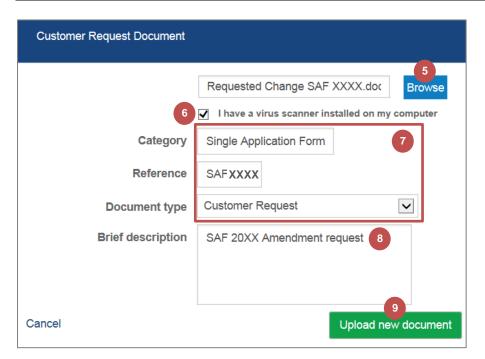
Scroll down and click the Upload other Customer Requests button

This is only available once you have submitted your application



Click on the Browse button and select the document to be uploaded
Tick the option I have a virus scanner installed on my computer
The Category, Reference and Document Type are read only
Enter a descriptive Brief description
Make sure that you describe what you are requesting

Click on the Upload new document button





10

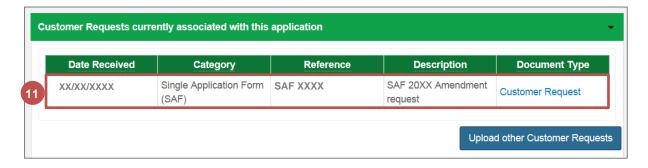
Click on the **OK** button to accept the confirmation dialog box





The **Customer Request** is now associated with this application

Your local area office will be notified when a request is successfully uploaded so they can take the appropriate action





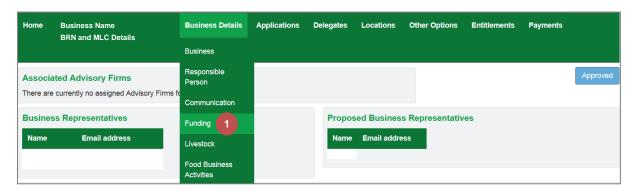
Chapter 6 - Head of Business

If you are intending to claim Young Farmers Payment or the Young Farmer category in your application for National Reserve entitlements, the head of business information needs to be completed within your business information on Rural Payments and Services.

If you have selected these options and there is no information prepopulated for the head of business, follow the steps below to complete it and then you can continue with your single application form.

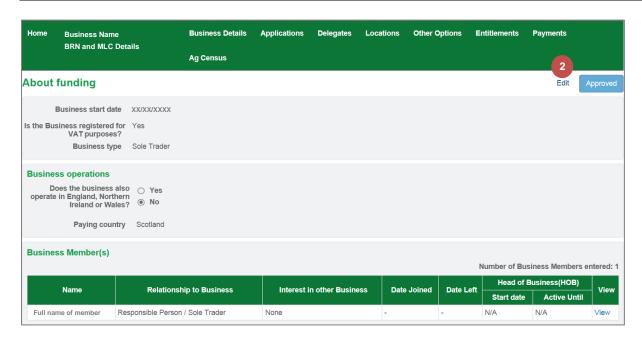


Select Business Details > Funding from the Business menu bar



2

Select the Edit link at the top of the page





3

Select the **Edit** link for the **Business Member** you want to set as the **Head of Business**



Select the This member is the Head of Business checkbox



- Select the **Date became Head of Business** from the date picker icon
- 6 Click the Save Business Member button



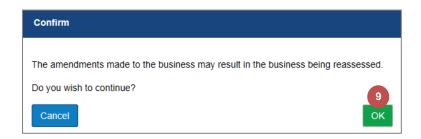
- 7 Select the check box I confirm that I have added all Business Members
- Click the **Save** button







Click the **OK** button to continue





The Business Status is now updated to Change Submitted



This information will now be automatically updated in your Single Application Form.



Chapter 7 - Customer Support

1. Telephone Support

Please remember your local RPID area office can also help navigate you through your application. They can view your draft application and help you understand how to complete your online application.

2. Self-service Laptops

Area offices have self-service laptops for you to use if your own broadband is unreliable.

3. Book an Appointment

You can book an appointment to get assistance from our staff to help guide you through your application.

Further information is available at:

https://www.ruralpayments.org

We look forward to receiving your Single Application Form online this year.

