

Appeals and complaints

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If you have a complaint about this scheme or its administration, you should in the first instance discuss the matter with the Head of Food Grants Team at the Scottish Government's Food, Drink and Rural Communities Division, who may be able to answer your concern to your satisfaction:

Head of Food Grants Team
The Scottish Government
Agriculture, Food and Rural Communities Directorate
B1 Spur
Saughton House
Broomhouse Drive
Edinburgh
EH11 3XD

Tel: 0300 244 9287

Email: FoodProcessingGrant_Enquiries@gov.scot

Fax: 0300 244 9990

Procedures are also in place to consider complaints and appeals against non-selection of your application for support.

These are based on the procedures set out in Scottish Rural Development Programme (SRDP) – this will be made available following approval of the SRDP by the European Commission later in the year.

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